MINUTES

REGULAR MEETING OF THE BOARD OF WATER SUPPLY

September 23, 2013

At 2:00 PM on September 23, 2013 in the Board Room of the Public Service Building at 630 South Beretania Street, Honolulu, Hawaii, Board Chair Miyashiro called to order the Regular Meeting.

Present:

Duane R. Miyashiro, Board Chair

Mahealani Cypher, Vice Chair

Adam C. Wong David C. Hulihee Ross S. Sasamura

Also Present:

Ernest Lau, Manager and Chief Engineer

Ellen Kitamura, Deputy Manager and Chief Engineer

Tracy Burgo
Alex Ubiadas
Daryl Hiromoto
Marc Chun
Karen Tom
Tom Otaguro
Kevin Ihu

Amy Tsuneyoshi
Keoni Mattos
Ann Wong
Jacqueline Lum
Lyann Okada
Lorna Heller
Alan Hakoda
Tony Shing
Isaac Hayashi
Janelle Sebastian
Lloyd Tanaka
Ron Wada
Jason Takaki
Jo Ann Wong
Iris Oda

Others Present:

Krishna Jayaram, Deputy Corporation Counsel

Marilyn Ushijima, Deputy Corporation Counsel

Kaulana Park

Dave Jochim, Stepp Consulting, Incorporated

Craig Von Bargen, CDM Smith

Gordon Pang, Honolulu Star-Advertiser

Dan Purcell

Absent:

Glenn M. Okimoto Theresia C. McMurdo APPOINTMENT OF NEW BOARD MEMBER -DAVID C. HULIHEE Chairman and Members Board of Water Supply City and County of Honolulu Honolulu, Hawaii 96843

Chairman and Members:

Subject: Appointment of New Board Member – Mr. David C. Hulihee

Mr. David C. Hulihee has been appointed to the Board of Water Supply by Mayor Kirk Caldwell to succeed Mr. Kaulana H. R. Park whose term expired on June 30, 2013.

On September 11, 2013, the City Council confirmed Mr. Hulihee's appointment for a term expiring on June 30, 2018.

We extend congratulations to David Hulihee on his appointment and welcome him as a Member of the Board.

Respectfully submitted,

/s/ ERNEST Y. W. LAU, P.E. Manager and Chief Engineer"

The foregoing was for information only.

DISCUSSION:

Chair Miyashiro and Manager Lau welcomed Mr. Hulihee and thanked him for serving on the Board.

APPROVAL OF MINUTES

Approval of the Minutes of the Regular Meeting held on August 26, 2013

MOTION TO APPROVE Adam Wong and Ross Sasamura motioned and seconded, respectively, to approve the Minutes of the Regular Session Meeting of August 26, 2013. The motion was unanimously carried.



BOARD OF WATER SUPPLY

CITY AND COUNTY OF HONOLULU

RESOLUTION NO. 836, 2013

KAULANA H. R. PARK IN APPRECIATION FOR SERVING AS A MEMBER OF THE BOARD OF WATER SUPPLY

WHEREAS, KAULANA H. R. PARK has ably served as a member of the Board of Water Supply, City and County of Honolulu since September 2012; and

WHEREAS, MR. PARK's endeavors in the public and private sectors and in the community have brought additional recognition, reputability and respect for the Board; and his awareness of operational and administrative issues involved with managing a government agency has made him a helpful resource for Board deliberations; and

WHEREAS, this Board has drawn upon MR. PARK's extensive knowledge and experience in land development, water systems, community building, business development, finance, budget controls, forecasting, project management, and strategic planning; and

WHEREAS, MR. PARK has supported and encouraged initiatives that improve efficiency in overall Departmental operations; and

WHEREAS, as a Board member, MR. PARK has volunteered his time and expertise to help effect business and policy decisions for the Board that will impact the direction and operations of this Department for many years to come; and

WHEREAS, his service is a testament to his commitment to maintaining a municipal water system deserving of trust from the public it serves; now, therefore

BE IT RESOLVED by the Members of the Board of Water Supply, City and County of Honolulu, that we do hereby express to KAULANA H. R. PARK our deep appreciation and gratitude for his committed service to this Board and Department; and

BE IT FURTHER RESOLVED that the Members of this Board extend to KAULANA H. R. PARK our sincere aloha and best wishes for continued success in all his future endeavors; and

BE IT FINALLY RESOLVED that this Resolution be presented to KAULANA H. R. PARK.



Resolution No. 836, 2013

Adopted this 23rd day of September 2013 Board of Water Supply, Honolulu, Hawaii

> DUANE R. MIYASHIRO Chairman of the Board

MOTION TO ADOPT

Mahealani Cypher motioned to adopt Resolution No. 836, 2013, Kaulana H. R. Park – In Appreciation for Serving as a Member of the Board of Water Supply. The motion was seconded by Adam Wong and unanimously carried.

Mr. Park thanked all of the Board Members, the Manager and Deputy Manager, the Deputy Corporation Counsels, and the Board of Water Supply staff and expressed his great appreciation for everyone's hard work. He thanked Chair Miyashiro for his great leadership and patience; Vice Chair Cypher for her cultural values and institutional knowledge of the Department; and Manager Lau for his passion, leadership and steadfastness.

Mr. Miyashiro stated that it was an absolute pleasure serving with Mr. Park and thanked him for all that he has brought to the Department. Mr. Miyashiro presented a framed signed copy of the resolution along with a commemorative mug to Mr. Park.

RESOLUTION NO. 836, 2013, ADOPTED ON SEPTEMBER 23, 2013 – KAULANA H. R. PARK, IN APPRECIATION FOR SERVING AS A MEMBER OF THE BOARD OF WATER SUPPLY				
	AYE	NO	COMMENT	
DUANE R. MIYASHIRO	х			
MAHEALANI CYPHER	х			
THERESIA C. MCMURDO			ABSENT	
ADAM C. WONG	Х			
DAVID C. HULIHEE	Х			
ROSS S. SASAMURA	Х			
GLENN M. OKIMOTO	<u> </u>		ABSENT	



BOARD OF WATER SUPPLY

CITY AND COUNTY OF HONOLULU

RESOLUTION NO. 837, 2013

THOMAS S. OTAGURO, JR. 2013 EMPLOYEE OF THE YEAR

WHEREAS, THOMAS S. OTAGURO, JR., a Civil Engineer VI who oversees the Water Systems Planning Branch of the Water Resources Division, has been selected as the Board of Water Supply's (BWS) Employee of the Year for 2013; and

WHEREAS, MR. OTAGURO who joined the BWS in January 1990, has saved the Department an estimated \$400,000 in energy savings, by theorizing various connection scenarios making the BWS water system work even more effectively; and

WHEREAS, his perseverance led to the correction of major valves that allowed full use of the pumping stations that had been re-circulating a large amount of water with no appreciable gain in water delivery and resulted in significant electrical savings at two stations and negated the need for a \$25 million pumping station; and

WHEREAS, MR. OTAGURO maintained a comprehensive manual log for every valve that was inspected and altered to implement the FLEXMAP system that worked with the BWS Geographic Information System; and

WHEREAS, MR. OTAGURO volunteered for more than 20 years in the Water for People food booth at the Halawa Xeriscape Garden's annual open house to raise money to provide third-world country residents with healthy drinking water supplies; and

WHEREAS, his knowledge and ability to lead a team to pursue solutions has earned him the respect of his subordinates, peers, and supervisors; and

WHEREAS, MR. OTAGURO's selection as the 2013 Board of Water Supply Employee of the Year and his nomination for the City Employee of the Year Award have brought pride and honor to the BWS and all his family and friends; now, therefore

BE IT RESOLVED by the Members of the Board of Water Supply, City and County of Honolulu, that we do hereby express to THOMAS S. OTAGURO, JR., our heartfelt appreciation for his outstanding service to the Department and to the City and County of Honolulu; and

BE IT FURTHER RESOLVED that the Members of this Board express to THOMAS S. OTAGURO, JR., our sincere congratulations upon his selection as the Board of Water Supply Employee of the Year for 2013; and

BE IT FINALLY RESOLVED that this Resolution be presented to THOMAS S. OTAGURO, JR., with our warmest aloha and best wishes for all his future endeavors.



Resolution No. 837, 2013

Adopted this 23rd day of September 2013 Board of Water Supply, Honolulu, Hawaii

> DUANE R. MIYASHIRO Chairman of the Board

MOTION TO ADOPT

Ross Sasamura motioned to adopt Resolution No. 837, 2013, Thomas S. Otaguro, Jr., - 2013 Board of Water Supply Employee of the Year. The motion was seconded by Mahealani Cypher and unanimously carried.

Mr. Lau stated that he is very proud of Mr. Otaguro's accomplishments and that he is a true servant of the community working hard to ensure that the water system works properly.

Mr. Miyashiro congratulated Mr. Otaguro for the award and for saving the public and the Department about \$1 million per year.

In recognition as the BWS 2013 Employee of the Year, Chairman Miyashiro presented Mr. Otaguro with a plaque and a framed signed copy of the resolution. Mr. Otaguro will represent the Board of Water Supply at the City and County of Honolulu's annual Employees' Recognition Program later this year.

RESOLUTION NO. 837, 2013 SEPTEMBER 23, 2013 – TH 2013 EMPLOYEE OF THE Y	ÓMAS S		
	AYE	NO	COMMENT
DUANE R. MIYASHIRO	x	<u> </u>	
MAHEALANI CYPHER	Х		
THERESIA C. MCMURDO			ABSENT
ADAM C. WONG	l x		
DAVID C. HULIHEE	X		
ROSS S. SASAMURA	Х		
GLENN M. OKIMOTO			ABSENT



BOARD OF WATER SUPPLY

CITY AND COUNTY OF HONOLULU

RESOLUTION NO. 838, 2013

KEVIN T. IHU 2013 MANAGER OF THE YEAR

WHEREAS, KEVIN T. IHU, Program Administrator of the Water System Operations Division, has been selected as the Board of Water Supply's (BWS) Manager of the Year for 2013; and

WHEREAS, MR. IHU joined the BWS as a Civil Engineer I in September 1997, and since that time has consistently demonstrated excellence in his work, as evidenced in his selection as the BWS's 2001 Employee of the Year, as he steadily worked his way through the ranks to his current position where he oversees the operations of Oahu's water treatment, transmission, storage, and distribution systems; and

WHEREAS, in this capacity, KEVIN T. IHU works diligently to harness the participation of his staff as well as other Divisions to monitor, maintain, and repair the BWS's diverse water systems that include well and booster stations, control valves, water treatment facilities, and fleet of vehicles and construction equipment; and

WHEREAS, using his knowledge, experience, and leadership, MR. IHU has implemented projects that improve the water system's efficiency and reduce the BWS's expenditures. Most recently, he led an effort to resolve issues of re-circulation of a large amount of water between two pumping stations, resulting in electrical cost savings of \$400,000 per year and eliminating the need to design and build a new \$25 million pumping station; and

WHEREAS, MR. IHU has proven himself to be a dedicated and excellent manager who leads by example, is willing to go out into the field to provide assistance to his staff, generously shares his knowledge with them, and purposely provides them with professional growth opportunities, taking the necessary time to provide guidance and support as needed; and

WHEREAS, MR. IHU's selection as the 2013 Board of Water Supply Manager of the Year and his nomination for the City Manager of the Year Award have brought pride and honor to the BWS and all his family and friends; now, therefore

BE IT RESOLVED by the Members of the Board of Water Supply, City and County of Honolulu, that we do hereby express to KEVIN T. IHU our heartfelt appreciation for his outstanding service to the Department and to the City and County of Honolulu; and

BE IT FURTHER RESOLVED that the Members of this Board express to KEVIN T. IHU our sincere congratulations upon his selection as the Board of Water Supply Manager of the Year for 2013; and

BE IT FINALLY RESOLVED that this Resolution be presented to KEVIN T. IHU with our warmest aloha and best wishes for all his future endeavors.



Resolution No. 838, 2013

Adopted this 23rd day of September 2013 Board of Water Supply, Honolulu, Hawaii

> DUANE R. MIYASHIRO Chairman of the Board

MOTION TO ADOPT Mahealani Cypher motioned to adopt Resolution No. 838, 2013, Kevin T. Ihu – 2013 Board of Water Supply Manager of the Year. The motion was seconded by Adam Wong and unanimously carried.

Mr. Lau informed the Board that Mr. Ihu was recently promoted to head the Water Systems Operations Division and has done an excellent job. He and his staff look for ways to optimize the operation of the water system and to control pressure to reduce main breaks. Mr. Lau appreciates the leadership that Mr. Ihu has shown and is proud to serve with him.

In recognition as the BWS 2013 Manager of the Year, Chairman Miyashiro presented Mr. Ihu with a plaque and a framed signed copy of the resolution. Mr. Ihu will represent the Board of Water Supply at the City and County of Honolulu's annual Employees' Recognition Program later this year.

RESOLUTION NO. 838, 2013 SEPTEMBER 23, 2013 – KE OF THE YEAR			
	AYE	NO	COMMENT
DUANE R. MIYASHIRO	X	<u> </u>	
MAHEALANI CYPHER	Х		
THERESIA C. MCMURDO			ABSENT
ADAM C. WONG	<u> x</u>		
DAVID C. HULIHEE	<u> x</u>		
ROSS S. SASAMURA	<u> x</u>		
GLENN M. OKIMOTO			ABSENT

TOPICS FOR FUTURE BOARD MEETINGS Chairman and Members Board of Water Supply City and County of Honolulu Honolulu, Hawaii 96843

Chairman and Members:

Subject: Topics for Future Board Meetings

We would like to take this time to allow the members of the Board to inform us of any topic or concern pertaining to Board of Water Supply operations that the Board would want addressed at future Board Meetings.

There is one pending topic that was requested by the Board, which is the Human Resources long-term strategy plan that will be presented at the November 25, 2013 Board meeting.

Respectfully submitted.

/s/ ERNEST Y. W. LAU, P.E. Manager and Chief Engineer"

DISCUSSION:

Board Member Wong suggested that the length of Power Point presentations be limited so that the Board has more time for discussion.

Mr. Wong requested two topics for future Board meetings: 1) With the amount of consultants the Department has hired, Mr. Wong requests a discussion on hiring consultants vs. utilizing in-house employees, primarily as it pertains to design and construction. Will the consultants be training the in-house employees to eventually do these jobs? Is there a zero liability policy for consultants – do we hold them liable if plans come back bad?

2) Does the Department have an upward evaluation in place for the leaders in the organization to give them an idea of what they're doing well and what they're not? Is there training provided to the leaders to give them opportunities to develop and improve as a leader?

Vice Chair Cypher requested a presentation on the effects of climate change and sea level rise to BWS's operations – system lines, pump stations, aquifers and fresh water resources and if there is any impact on the Beretania pump station.

ITEM FOR INFORMATION NO. 1

"September 23, 2013

WAIHEE FISH PASSAGE PROJECT PRESENTATION Chairman and Members Board of Water Supply City and County of Honolulu Honolulu, Hawaii 96843

Chairman and Members:

Subject:

Waihee Fish Passage Project Presentation

Background:

The Waihee Ahupuaa (WAI) Initiative was formed in 2003 between the Board of Water Supply (BWS) and Kualoa-Heeia Ecumenical Youth Project (KEY). The goals of the partnership are to preserve, protect, restore, and enhance the natural and cultural resources of Waihee Ahupuaa from forested areas to the coastal marine habitats by western management as well as traditional Hawaiian stewardship.

Other parties participating in WAI included the State Department of Land and Natural Resources, Commission on Water Resource Management; Department of Land and Natural Resources, Division of Aquatic Resources (DLNR-DAR); Hui o Koolaupoko; and the U.S. Geological Survey (USGS) and U.S. Fish and Wildlife Service (USFWS).

In 2010 Hui o Koolaupoko signed on as a partner of WAI.

Issue:

Not long after the creation of WAI, one of the respected members of the community and active KEY member brought to WAI's attention the situation of the barrier impacting oopu migration in Waihee Stream. An abandoned USGS stream gage on BWS property posed a barrier to oopu migration to the upper stream reaches. The structure over time became undercut so the oopu were no longer able to climb up and over. The fish passage project was developed to repair the undercut portions to allow for oopu migration. DAR surveys confirmed that there were oopu along the lower stream reaches, but nothing was noted above the barrier.

The Hawaii Fish Habitat Partnership was formed in 2009, and they started a grant program for fish habitat projects. WAI applied for and received a \$45,000 1:1 matching grant for this project. Due to permitting issues, the project was not able to start until August 2012.

Construction:

BWS crews, WAI partners and volunteers came out to assist with the project. The water level of the pool below the work area was lowered; sandbags, plastic sheeting, and pipes were installed; and rocks were gathered on-site to fill in the undercut area.

Phase I = 3 days of construction (August 2012)

Phase II = 3 days of construction and 3 days for prep work (June 2013)

DLNR-DAR will be conducting a stream survey to verify if the project was a success.

Respectfully submitted,

/s/ ERNEST Y. W. LAU, P.E. Manager and Chief Engineer

Attachments"

The foregoing was for information only.

DISCUSSION:

Amy Tsuneyoshi from the Water Resources Division gave a presentation on the Waihee Fish Passage Project. She thanked Mr. Lau for supporting the project and thanked the Heeia Yard field crew and masons for their expertise and excellent work in assisting with the project.

Mr. Lau asked Ms. Tsuneyoshi to explain the 'o'opu life cycle.

Ms. Tsuneyoshi explained that the 'o'opu lay their eggs in streams and the streams wash the eggs/larvae out to the ocean where they float around in the salt water. It could take months before they hit a fresh water pocket, but once they hit that fresh water pocket, they have only 24 hours to make it back to a stream source or else they will die. Each 'o'opu species have a different habitat within the stream, so some live beyond the steep, vertical waterfalls way in the valley; some live midstream; and some live in the lower streams. Prior to this project, the 'o'opu that live high up in the waterfall areas could not make it pass the pool to get up to the waterfall. Mr. Lau stated that this project restored the ecosystem and built community support and involvement.

Mr. Lau replied to Ms. Cypher's and Mr. Wong's inquiries stating that this pond is within BWS's property and it is located by the entrance to Waihee tunnel.

Mr. Lau recognized and thanked Ms. Tsuneyoshi for her efforts to coordinate and lead this project for the BWS and for the community.

Ka Wai Ola

WAIHE'E FISH PASSAGE PROJECT

WAIHE'E AHUPUA'A INITIATIVE PARTNERSHIP

Honolulu Board of Water Supply (BWS)

Kualoa-He'eia Ecumenical Youth Project (KEY)

Hui O Ko'olaupoko (HOK)

With assistance from US Fish and Wildlife Service, US Geological Survey, DLNR- Division of Aquatic Resources and Commission of Water Resource Management, and MANY volunteers!



Background information

The Waihe'e Ahupua'a Initiative was formed in 2003 between BWS and KEY.

HOK officially signed on in 2010.

WAI became aware about a potential barrier for 'O'opu migration in Waihee Stream- an abandoned 1935 USGS stream gage on BWS lands.







The project will benefit native stream life

'O'opu

(photos from University of Hawai'i)



Hihiwai



Ka Wai Ola



HAWAII FISH HABITAT PARTNERSHIP



The Hawaii Fish Habitat
Partnership is composed of
a diverse group of partners that
have the capacity to
plan and implement a technically
sound statewide
aquatic habitat restoration
program.



Waihee Stream Fish Passage Project

Community Partners Contribute to Restore Native Fish Populations



Talunues, indoner representative, and recover agency personal propers the Hallow studie consection of the fish presings process. Plant, Gerdon Swith, 2013

A conservation-minded landowner, an engaged community

The Walkes Steam Fish Persons Project was recently completed on windward Colm Island to rectice a migratory native fish pessage to over a mile of high-quality steam habitat. A human-made burste, constructed in Tolking blocked workers fish pursage to upper Walkes Steam.

The project was initiated by the Wather Alogous Inthintia watershed based environmental and educational organization that is composed of community members, incal educators, large landowners and recours a specy mediciness.

The project was completed with financial and technical assistance from the Service's National Fish Passage Program, the Hawaii Fish Habitat Parkneship, the

*In the Hermitan Improper obspaces rather to a such of land extensions

Homelula Beard of Water Supply (Landowner), the Howais Department of Land and Natural Resources and other partners.

Walter Stream is located in a watershed with mederate residuated and against large stream development in its lower ranches. Resources invested on an development in its lower ranches. Resources invested on an electronial product of the contract of the value of the value of the contract of the value of the value



The furtures reaction was multipled to provide a rock surface that name species can account, while continuing to exclude non native agents species. Plants: Gordon Smith, PMS

Leadership perceided by the Wester Alegenet Institutive encount that community members were integral to conceiving, planning and implementing the project. Participation by zero assistants, including students and interest, increased the community's recovered, howevald, and molecturaling of native aquatic species conservation ands. A namely community context provided critical



Pacific Islands Fish and Widdle Office 300 Alt Moon Budwind Room 3-122, No. 5000 Heasing, 312 9050 200-792-9400 Distribute Ses projectioninals

WATER FOR LIFE Ka Wai Ola





WATER FOR LIFE Ka Wai Ola





















WATER FOR LIFE Ka Wai Ola









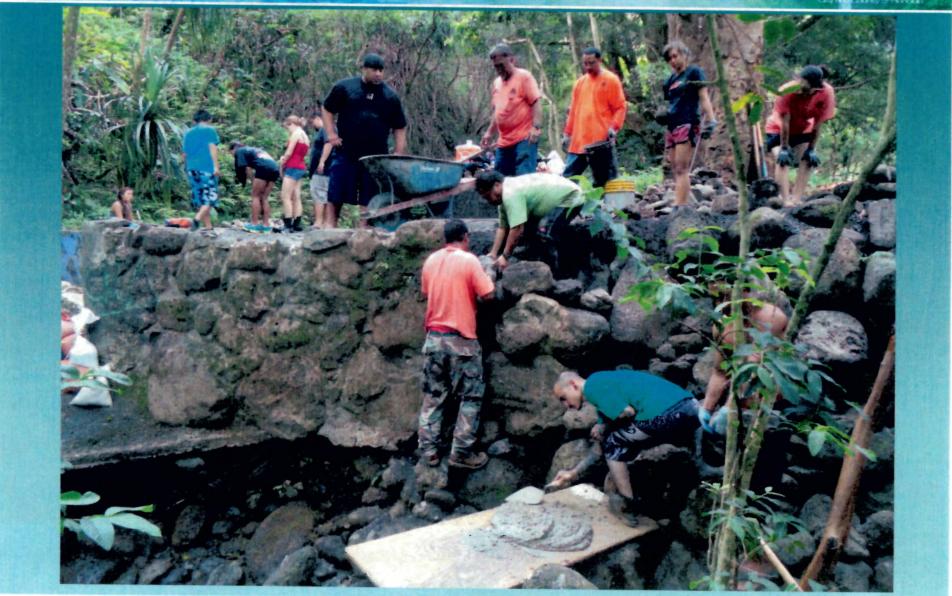
















WATER FOR LIFE Ka Wai Ola



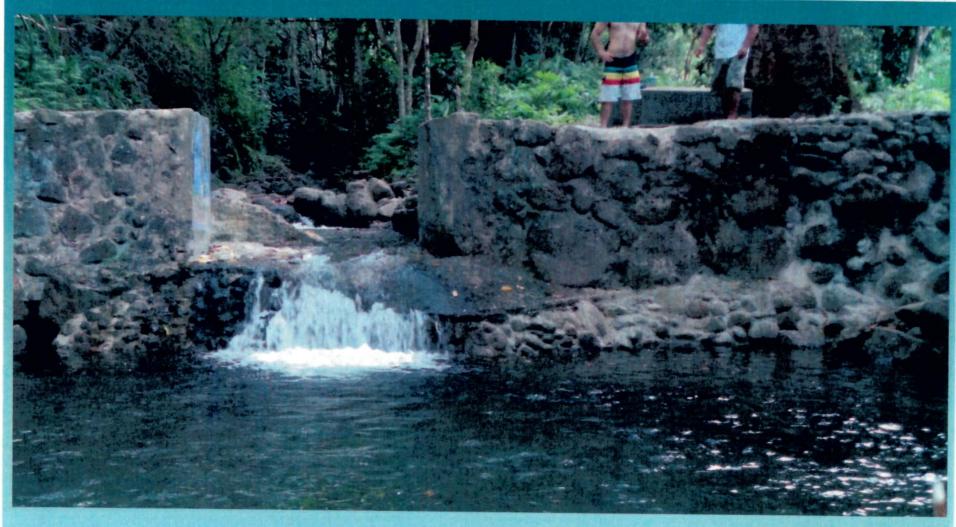






WATER FOR LIFE Ka Wai Ola







Thank you





Waihee Stream Fish Passage Project

Community Partners Contribute to Restore Native Fish Populations



Volunteers, landowner representatives, and resource agency personnel prepare the Waihee site for construction of the fish passage structure. Photo: Gordon Smith, FWS

A conservation-minded landowner, an engaged community

The Waihee Stream Fish Passage Project was recently completed on windward Oahu Island to restore a migratory native fish passage to over a mile of high-quality stream habitat. A human-made barrier, constructed in 1935, blocked upstream fish passage to upper Waihee Stream.

The project was initiated by the Waihee Ahupuaa Initiative* a watershed-based environmental and educational organization that is composed of community members, local educators, large landowners and resource agency participants.

The project was completed with financial and technical assistance from the Service's National Fish Passage Program, the Hawaii Fish Habitat Partnership, the

Honolulu Board of Water Supply (landowner), the Hawaii Department of Land and Natural Resources and other partners.

Waihee Stream is located in a watershed with moderate residential and agricultural impacts from development in its lower reaches. Resource inventories and water quality studies by federal and State aquatic resource managers indicate that Waihee Stream is of high quality compared to other Oahu streams. Upstream migrating diadromous fish and invertebrates that enter the mouth of Waihee Stream were blocked from ascending to the relatively undisturbed headwaters where the stream and surrounding lands are managed for conservation and preservation.



The instream structure was modified to provide a rock surface that native species can ascend, while continuing to exclude nonnative aquatic species. Photo: Gordon Smith, FWS

Leadership provided by the Waihee Ahupuaa Initiative ensured that community members were integral to conceiving, planning and implementing the project. Participation by area residents, including students and interns, increased the community's awareness, knowledge and understanding of native aquatic species conservation needs. A nearby community center provided critical



Pacific Islands Fish and Wildlife Office

300 Ala Moana Boulevard Room 3-122, Box 50088 Honolulu, HI 96850 808/792-9400 http://www.fws.gov/pacificislands

^{*} In the Hawaiian language *ahupuaa* refers to a unit of land management that roughly follows watershed boundaries.

assistance for completing the project efficiently by coordinating community and student volunteers, offering meeting space and providing a base yard for equipment and supplies.



This species of native migratory goby is called oopu nopili in Hawaiian and can ascend waterfalls. Inset show pelvic fins that are fused to form a suction cup. Photo: Gordon Smith, FWS

Native Stream Fish of Hawaii Migrate to and from the Sea

The two-part life cycle of native Hawaiian stream animals (five fish, two shrimp and two snail species) starts when adults lay eggs in freshwater habitats, when the eggs hatch the larvae are dispersed downstream to the ocean, after a period of time the returning juveniles swim toward a stream mouth and begin an arduous upstream migration. Three of the native Hawaiian stream fish have pelvic fins that are fused into a ventral suction disk. This is used to cling to rock surfaces and allow the fish to climb vertical waterfalls. The native shrimp opae kalaole and the snail hihiwai are also very good climbers and easily climb steep stream channels.

Restoring Aquatic Fauna in the Waihee Ahupuaa

A massive concrete water control structure associated with a stream gage was built in Waihee Stream in 1935 to monitor stream flow. This gage site was abandoned in the late 1970's, and the large structure remained in place. Over

time, the downstream edge of the structure was scoured to become a sharply overhanging slab of concrete that could not be negotiated by native fish and invertebrates. This structure blocked access to almost 30% of the length of Waihee Stream. The recently completed fish passage project features include a "concrete-rubble-masonry" (CRM) rock wall designed to be ascended by native stream organisms and various repairs to the lower margins and sides of the structure. The newly-created steep CRM face will continue to exclude non-native species that are present in the lower reaches of Waihee Stream.

Native Aquatic Species Benefitted

Hawaiian stream gobies: Oopu nopili (Sicypterus stimpsoni), Oopu nakea (Awous stamineus); Hawaiian freshwater shrimp: Opae kalaole (Atyoida bisulcata)



Upstream movement of juvenile fish and invertebrates to newly available habitat is monitored using small fish traps. Photo: Paula Levin, FWS

Project Partners

Honolulu Board of Water Supply (grant recipient); Hawaii Fish Habitat Partnership; U.S. Fish and Wildlife Service; KEY Project; Waihee Ahupuaa Initiative

For More Project Information:

- Hawaii Fish Habitat Partnership information
- National Fish Passage Program fact sheet
- Hui o Koolaupoko



Pacific Islands Fish and Wildlife Office 300 Ala Moana Boulevard Room 3-122, Box 50088 Honolulu, HI 96850 808/792-9400

http://www.fws.gov/pacificislands

ITEM FOR INFORMATION NO. 2

"September 23, 2013

PUBLIC OUTREACH AND ENGAGEMENT UPDATE Chairman and Members Board of Water Supply City and County of Honolulu Honolulu, Hawaii 96843

Chairman and Members:

Subject:

Public Outreach and Engagement Update

Information Officer Tracy Burgo will provide an update of the Board of Water Supply's Public Outreach and Engagement Project.

Respectfully submitted,

/s/

ERNEST Y. W. LAU, P.E. Manager and Chief Engineer

Attachments"

The foregoing was for information only.

DISCUSSION:

Mr. Lau informed the Board that this presentation was requested by Ms. McMurdo and Ms. Cypher. Communications Information Officer Tracy Burgo gave the presentation.

Following the presentation, Mr. Wong stated that he appreciated all the time put into the presentation. He asked if Ms. Burgo interacted with any of the other division heads to incorporate their needs into this plan, as he felt that it's imperative they are linked to this plan. Ms. Burgo replied that the division heads were not consulted. Mr. Wong asked Ms. Burgo if she accomplished everything she listed in this plan, how would she know the plan succeeded. Ms. Burgo replied that she would feel the plan succeeded if the stakeholders fully supported the water master plan. Mr. Wong stated that it's important to determine what success would be defined as.

Ms. Cypher stated that she was very impressed with all the work put into this plan. She agreed with Mr. Wong that this is not just a plan for the Communications Office, so she recommends meeting with all the division heads to get their feedback to strengthen the plan. Ms. Cypher shared the following suggestions: 1) A key to good communications is to be a good listener – listen better; respond/take action appropriately; and embrace customers' ideas to show them that you care. 2) Be good role models – communications is a two-way street, don't just send out messages but receive them well, good and bad. Receiving negative feedback is the best because it tells you what needs to be improved. 3) Utilize all the tools and networking you have – get core messages out on Olelo or run series of

programs throughout the year telling the story about BWS, send out more newsletters to the employees that explain what programs are going on, what each division is doing. This could help build team spirit, to encourage everyone to work together to support the overall goal and mission of BWS. Every member of the leadership team is responsible for communicating to staff and to encourage feedback. 4) Maintain the physical presence of BWS - every pump station, booster station, and reservoir should be well kept. Not taking care of the facilities could give off the impression that the Department doesn't take care of the water. 5) Continue the Neighborhood Board Program. The BWS representatives do a great job and Ms. Cypher commended and thanked everyone for their hard work.

Mr. Wong commented that this presentation was a communications piece that an engineer put together. He stated that the message was good but difficult to digest. As this plan talks about delivering messages to the public, it's important to get out of the box. Ms. Burgo thanked Mr. Wong for his comments.



Public Outreach and Engagement Plan Update

September 23, 2013



Proactive Communications Designed to Improve Awareness and Understanding

- Offers positive focus amid currently challenging conditions.
- Addresses critical success factor of employee, customer, and Board support identified during Water Master Plan (WMP) kickoff meeting.
- Requires developing and implementing a comprehensive strategy to earn this support.



Our Plan's Focus is to Inform Customers and Other Stakeholders

- Complexities of delivering safe, reliable water service and the value to our community.
- Factors that affect water rates.
- BWS's proactive approach to address the condition of our water system, which is the single most critical issue affecting reliability and rates.
- The role of the WMP in accomplishing this.



Communications Plan Objectives

- Develop trust and confidence in BWS as a provider of high-quality, safe, and reliable water.
- Instill understanding of the complexities of water service.
- Establish BWS as <u>the</u> source of information about water on Oahu.

Ka Wai Ola

Overall Approach to These Objectives

- Broaden the scope, intensity, and frequency of communications with internal and external stakeholders.
- Use specific communication channels and messaging tailored to specific audience.
- Engage the media with timely, accurate, and complete information, tapping into their unique position as both a key audience and a communications channel.



How We Developed our Plan and Strategy

- Analyze current communications environment:
 - Risk analysis
 - Stakeholder analysis
 - Current capacity
- Develop objectives.
- Identify communications principles.
- Develop core messages and link with most appropriate channel.
- Establish immediate and longer term actions and recommendations.



Reaching Internal Stakeholders

Communications Principles:

- Use multiple communications channels.
- Printed communications are important.
- Consistency is crucial.
- Share good news.
- Greater attention and understanding result from communications with BWS's leadership.



Reaching External Stakeholders (Continued)

Communications Principles:

- Identify and prioritize key stakeholders.
- Set meetings to show the people and "face" of BWS.
- Simplify messaging and tailor to each audience.
- Speak to the customer's viewpoint.
- Build on existing relationships and nurture new ones.
- Share and leverage good news.

Ka Wai Ola

Core Messages

- Value of water.
- Large water systems aren't simple and neither is ours.
- Our water system is facing significant challenges we must address.
- Our Water Master Plan is an infrastructure reliability program to identify problems, develop solutions and take action to ensure a safe, reliable, and affordable water supply now and for generations to come.



Core Messages (Continued)

 As a water provider, BWS meets today's demands and also focuses on long-term goals, especially safety, reliability, and affordability. The governance structure for BWS should reflect that.



Action Steps: Internal Communications

Within first 6 months:

- Finalize key messages about WMP and current issues.
- Broadly inform all BWS staff about the WMP and its significance.
- Build understanding of how each employee's role is reflected in the WMP.
- Develop new communications channels and collateral.
- Reinforce existing communications resources.
- Document, manage, share, and integrate feedback.



Action Steps: External Communications (Continued)

Within first 6 months:

- Conduct individualized interviews with key stakeholders.
- Start to build a Community Advisory Group.
- Enhance City Council knowledge of BWS and water issues.
- Reinforce existing communications resources.
- Communicate progress in resolving issues.
- Build BWS's physical presence in the community.
- Identify opportunities for placements in others' publications.
- Review current interface with Neighborhood Boards.
- Build media relationships.



Strengthening our Plan and its Implementation

Update the Plan Every 6 Months:

- What actions were undertaken and what was the outcome?
- How have internal and/or external communications needs changed?
- What was the outcome of using new communications channels or using traditional channels in new ways?
- What additional information has been learned, both from and about identified stakeholders?



Strengthening our Plan and its Implementation (Continued)

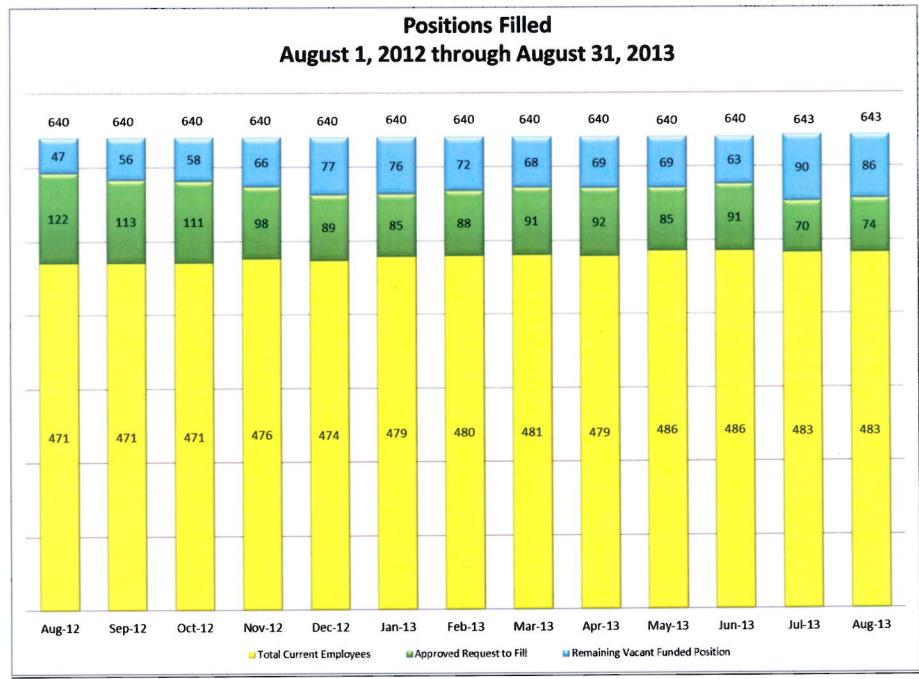
Update the Plan Every 6 Months:

- What new stakeholders have been identified?
- What new/modified key messages and talking points should be incorporated?
- How can future communications be enhanced to improve success and progress towards our vision?

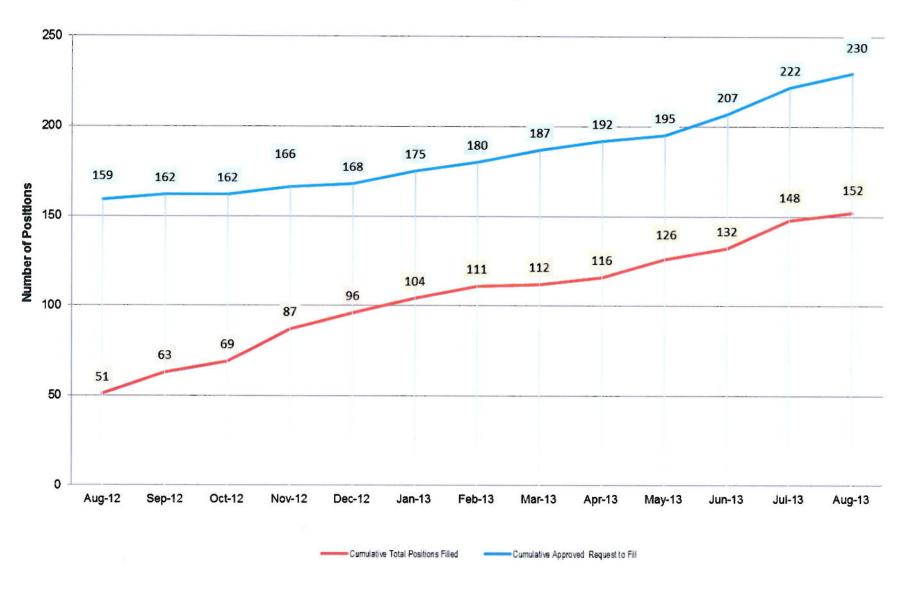


Mahalo for your attention.

Questions?



Cumulative Totals
August 1, 2012 through August 31, 2013



DISCUSSION:

Karen Tom from the Human Resources Office explained the graphs. She stated that since last year August, they have filled 101 positions, many of them were promotions.

Ms. Cypher inquired if BWS is adequately staffing line positions. Ms. Tom replied that as they receive requests to fill the line positions, they recruit from outside and fill. They have a steady stream of potential applicants for the line positions for regular recruitment as Program Administrator Daryl Hiromoto tries to fill at least 10 of these positions a year. There is no labor pool for mechanics/electricians so BWS is working on building its own pool, currently seeking approval from the Department of Labor. The City Department of Human Resources (DHR) provides BWS with recruitment lists for other line positions like clerks, customer service representatives, groundskeepers and custodians.

Ms. Cypher inquired about Mr. Hiromoto's reasoning for hiring 10 line positions a year. Mr. Hiromoto explained that the primarily reason they hire 10 is to provide for a manageable training program since it requires one-on-one training with a journey level employee. Hiring 10 positions each year, over three years, also provides for a balanced proportion of 1st year, 2nd year, and 3rd year apprentices rather than hiring all 30 apprentices at the same time.

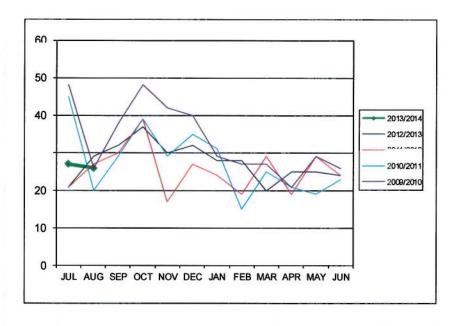
Mr. Wong asked whether a broad band method could be applied to the engineers so that higher pay could be offered, since the Department has a difficult time hiring engineers due to non-competitive salaries. Ms. Tom replied that they would have to check and work with the City DHR because that would be a classification and pay issue that would impact engineers in all of the City Departments. Ms. Tom explained that BWS engineers receive a shortage differential to be more competitive with the market. BWS is still below the market; however the differential is better than just the base salary.

WATER MAIN REPAIR REPORT

for August 2013

_	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
2013/2014	27	26											53
2012/2013	21	29	32	37	30	32	28	28	20	25	25	24	331
2011/2012	21	27	30	39	17	27	24	19	29	19	29	24	305
2010/2011	45	20	29	39	29	35	31	15	25	21	19	23	331
2009/2010	48	26	38	48	42	40	29	27	27	21	29	26	401

Date	Address	Size	Cause
8/2	91-503 Pupu St.	8" C.I.	corrosion
8/3	55-080 Kamehameha Hwy.	4"AC.	corrosion
8/4	2433 Kini Pl.	6" C.I.	unknown
8/6	1262 Loko Dr.	6" C.I.	unknown
8/7	328 Keolu Dr.	12" C.I.	unknown
8/7	628 Kealahou St.	8" P.V.C.	joint
8/7	1242 Loko Dr.	6" C.I.	corrosion
8/7	901 Belser St.	6" C.I.	corrosion
8/8	1403 Honokahua St.	8" C.I.	unknown
8/8	1404 Honokahua St. (2nd break)	8" C.I.	unknown
8/9	1402 Glen Ave.	6" C.I.	corrosion
8/10	1145 Akumu St.	12" C.I.	corrosion
8/13	515 Keolu Dr.	12" D.I.	joint
8/14	3654 Keanu St.	8" D.I.	unknown
8/18	46-123 Yacht Club Pl.	8" C.I.	corrosion
8/21	46-288 Auna St.	8" C.I.	unknown
8/24	237 Kalihi St	12" C.I.	unknown
8/26	92-109 Palahia PI.	4" D.I.	corrosion
8/27	45-527 Paleka Rd.	16" C.I.	joint
8/28	92-515 Akaawa St.	8" C.I.	corrosion
8/28	Alakea & Nimitz Hwy.	6" C.I.	unkown
8/29	59-555 Akanoho Pl.	8" C.I.	corrosion
8/29	170 Ala Moana Blvd.	8" C.I.	corrosion
8/29	170 Ala Moana Blvd. (2nd break)	8" C.I.	corrosion
8/30	1339 Aupapaohe St.	6" D.I.	corrosion
8/31	59-444 Makana Rd.	8" C.I.	unknown



Bold * - Pro-active Leak Repair

16.7 miles of pipelines were surveyed by the Leak Detection Team in the month of August

DISCUSSION:

Mr. Hiromoto explained the water main repair report. Mr. Lau informed the Board that they are working on moving the Leak Detection Program under Mr. Hiromoto's division, where greater resources could be provided to obtain more miles of pipeline surveyed in the future.

Mr. Miyashiro commented that it was hard to tell if anything on the chart was bolded to indicate a pro-active leak repair. Mr. Hiromoto replied that no main leaks were found by the Leak Detection Team. Mr. Hiromoto reminded the Board that the Leak Detection Team doesn't only locate main leaks but it also locates meter, service lateral, valve and hydrant leaks, which get repaired as well.

ITEM FOR INFORMATION NO. 5

"September 23, 2013

GROUNDWATER LEVELS

Chairman and Members Board of Water Supply City and County of Honolulu Honolulu, Hawaii 96843

Chairman and Members:

Subject:

Status Update of Groundwater Levels at All Index

Stations

There are three aquifer index wells within low groundwater status for the production week that ended on September 7, 2013. Kaluanui is in caution status, and Kaimuki and Punaluu are under an alert status. Makaha has recovered since last month's report. The weekly production average for the period was 148.96 million gallons per day.

The Board of Water Supply rainfall index for the month of August was 72 percent of normal, with a 5-month moving average of 101 percent. As of September 3, 2013, the U. S. Drought Monitor site is reporting moderate D1 drought conditions for the leeward side of the island of Oahu. This is an increase in severity level from last month. The National Weather Service is forecasting below normal precipitation through December 2013. Aquifer levels are still trending downward in response to pumpage demands.

Respectfully submitted,

/s/

ERNEST Y. W. LAU, P.E. Manager and Chief Engineer

Attachments"

The foregoing was for information only.

DISCUSSION:

There were no comments or discussion.

PUMPAGE, HEAD, AND RAINFALL REPORT Week of 9/01/13 to 9/07/13

STATION		MGD	HEAD		TION	MGD	HEAD	STAT		MGD	HEAD			MGD	HEAD
METR	.0			WINDWA	RD		_	EWA-WAIAN	AE (CONT)			PH (C			
KULIOUOU		0.00						MAKAHA IV		0.00		PEARL CITY		1,18	
WAILUPE		0.00		WAIMANALO II		0.35		MAKAHA V		0.00		PEARL CITY III		0.45	
WAIALAE-IKI		0.00			WAIMANALO III			MAKAHA VI		0.75		WAIAU		1.08	
AINA KOA		0.49		KUOU I		0.08		MAKAHA SHA	FT	0.00	7.30	NEWTOWN		1.29	
AINA KOA II		0.81		KUOU II		0.10		KAMAILE		0.40		KAONOHII		0.90	
WAIALAE SHAFT		0.00		KUOU III		0.51		WAIANAEI		0.00		WAIMALU I		0.00	
MANOA II		0.00		LULUKU		1.07		WAIANAE II		0.81		AIEA		0.00	
PALOLO		1.05		HAIKU		0.00		WAIANAE III		0.00		AIEA GULCH	1 497	0.48	
KAIMUKI HIGH		3.21	21.41	IOLEKAA		0.13		MAKAKILO		0.36		AIEA GULCH	1 550	0.26	
KAIMUKI LOW		1.65		KAHALUU		0.49		HONOULIULI I		0.62		HALAWA 27	7	0.00	
WILDER		9.87		WAIHEE		0.00		HONOULIULI	1	6.97		HALAWA 55	0	0.00	
BERETANIA HIGH		4.22	21.62	KAHANA		0.78			SUBTOTAL:	12.36			ANU MTR(-)	0.00	
BERETANIA LOW		2.82		PUNALUU I		0.00	15.78	IMPORT F	ROM PH			KAAMILO	FLO MTR (-)	0.00	
KALIHI HIGH		1.25	21.42	PUNALUU II		2.62		KAPOLEI LINE	BSTR	16.67		KUNIA I		5.76	18.19
KALIHI LOW		1.87		PUNALUU II	1	1.98		HONOULIULI I	B FLOW	0.18		KUNIA II		2.27	
KAPALAMA		1.51		KALUANUI		1.19		EWA BEACH F	LOW	0.05		KUNIA III		1.41	
KALIHI SHAFT		8.20		MAAKUA		0.82		HON	OULIULI I (-)	-0.62		HOAEAE		7.21	
MOANALUA		1.51	18.53	HAUULA		0.17		HON	OULIULI II (-)	-6.97		EWA SHAFT		0.00	
	SUBTOTAL:	38.46							SUBTOTAL:	9.31		WAIPAHU INTCON. (-)		-2.62	
				KAHUKU		0.43						EWA-V	NAIANAE (-)	-9.31	
IMPORT FR	OM PH			OPANA		0.64		PEARL H	ARBOR			PH I	LOCAL USE:	32.35	
HALAWA SHAFT		8.51	16.19	WAIALEE I		0.48		WAHIAWA		1.59		TOTAL	SUBURBAN:	68.67	
KAAMILO		0.00		WAIALEE II		0.54		WAHIAWA II		1.80			CALL SAME WAS A		
KALAUAO	KALAUAO		16.73	SUNSET BE	ACH	0.00		MILILANI I		3.11		KALAUAO SPRINGS		0.29	
PUNANANI		10.47			SUBTOTAL:	.: 12.87		MILILANI II		0.00		BARBERS POINT (NP)		2.10	
KAONOHI II		0.00						MILILANI III		0.87		GLOVER TUNNEL (NP)		0.52	
WAIMALU II		0.00	14.69	WIND. E	IND. EXPORT			MILILANI IV		1.96					
KAAHUMANU		0.89						WAIPIO HTS.		0.15		Н	EAD CONDIT	ION	
HECO WAIAU		2.75		HALEIWA-W	/AIALUA			WAIPIO HTS.		0.23		CAUTION	ALERT	CRIT	ICAL
MANANA		0.49		HALEIWA		0.00		WAIPIO HTS. II		0.19		Kaluanui	Kaimuki		
KAAHUM	ANU FLOW MT	0.00		WAIALUA		2.28		WAIPIO HTS. III		1.02			Punaluu		
KAAMI	LO FLOW MTR	0.00			SUBTOTAL:	2.28		WAIPAHU		2.62	17.86				
TOTAL IMP/E	XP WAIP. INT:	2.62						WAIPAHU II		0.44					
IMPO	RT FRM WIND:	0.50		EWA-W	AIANAE			WAIPAHU III		3.84					
	SUBTOTAL:	34.57		MAKAHA I	1 mare 1 may - 100 miles	0.70		WAIPAHU IV		2.82					
				MAKAHA II		0.48		PEARL CITY S	HAFT	0.96	14.40				
Т	OTAL METRO:	73.03		MAKAHA III		1.27		PEARL CITY I		0.39					
014	DM DCDMITTE	DUCE	COD DV	VC DOTABLE	COLIBORS			PUMPAGE	2012	20	112	GRAVITY	2012	20	12
CVI	RM PERMITTE					г .			2013		12	SUBURB.	2013		
MATER	A	-	B	C DIFF.	D YEAR/		FF.	SUBURB. METRO	68.67 73.03		.29 .85	METRO	6.82 0.44		.03 37
WATER DISTRICTS	PERMITTED	20	113	B-A	DATE		гг. -А	TOTAL:	141.70		5.14	TOTAL:	7.26		40
HONOLULU	45.27		.90	-6.37	DATE	- 5	-17	TOTAL.	141.70	130). I 4	Manoa	0.17	14.	.40
								NII II IA NII I 46							
WINDWARD NORTH SHORE	25.21 4.08		.97 36	-9.24 0.28		-		NUUANU #5 (rainfall)	0.64"	1	B1"	Palolo Waim. I&II	0.27 0.20		
WAHIAWA	4.08		39	-0.88				(runnan)	0.04		-	Waim. III&IV	0.19		
And the commencer was	4.27			0.28	-							Waihee incl.	0.19		
WAIANAE EWA-KUNIA	15.88		62 96	-7.93		 						Waihee tun.	1.83		
Marie was an about the same and the	1			**		_							0.12		
PEARL HARBOR	92.66	1000	.34	-20.32								Luluku	0.12		
TOTAL	191.71	14/	7.53	-44.18		<u> </u>						Haiku	2.04		
						 						Kahaluu Waia C&C	800 - 20093		
						<u> </u>			-		_	Waia. C&C	1.37		
	L	Lancon Common				1						Waia plant.	0.11		

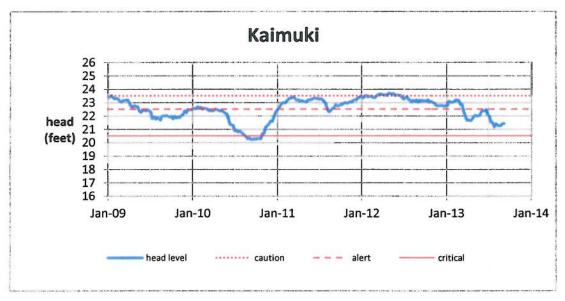
DROUGHT STATUS REPORT DRAFT IN MGD

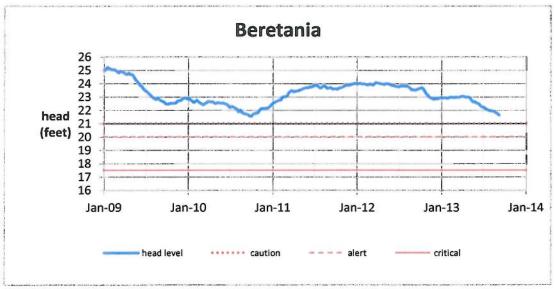
WATER USE DISTRICT	AUTHORIZED USE	2012	8/11- 8/17 2013	2012	8/18- 8/24 2013	2012	8/25- 8/31 2013	2012	9/01- 9/07 2013
HONOLULU	45.27	34.55	38.95	33.85	40.12	32.67	39.74	32.77	39.40
WINDWARD	25.21	19.36	14.67	20.17	15.36	19.92	15.73	21.31	15.64
NORTH SHORE	4.08	4.26	4.11	4.11	4.19	3.75	4.36	3.53	4.36
WAHIAWA	4.27	3.08	3.34	2.96	3.42	2.92	3.56	2.78	3.39
EWA-WAIANAE	20.22	25.81	21.96	25.54	24.33	24.05	23.95	25.38	23.14
PEARL HARBOR	92.66	66.94	60.93	67.56	62.77	64.84	63.63	63.20	63.03
TOTAL	191.71	154.00	143.96	154.18	150.20	148.15	150.97	148.96	148.96

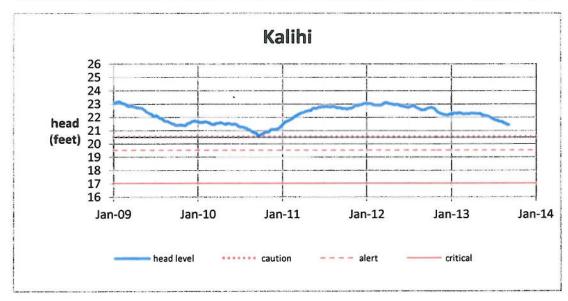
Accounts for in-district pumpage and transfers

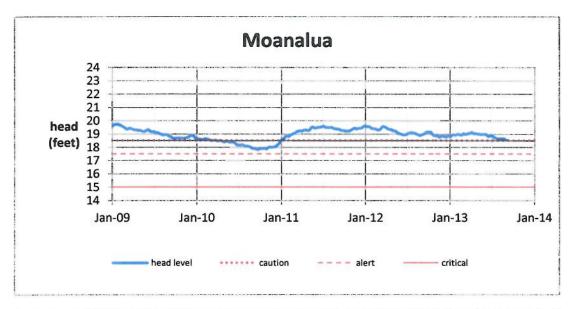
HEAD IN FEET

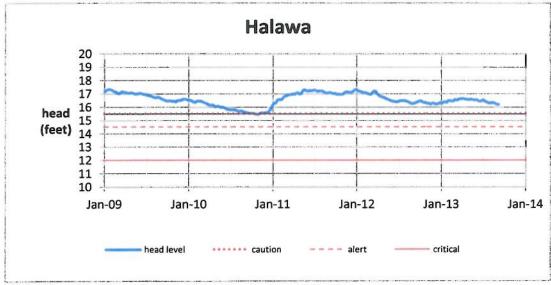
	2012	8/11- 8/17 2013	2012	8/18- 8/24 2013	2012	8/25- 8/31 2013	2012	9/01- 9/07 2013
HONOLULU								
KAIMUKI	23.06	21.24	23.20	21.24	23.02	21.40	23.16	21.41
BERETANIA	26.65	21.89	23.51	21.80	23.53	21.73	23.50	21.62
KALIHI	22.61	21.55	22.54	21.53	22.55	21.43	22.55	21.42
MOANALUA	18.95	18.65	18.89	18.66	18.91	18.57	18.96	18.53
PEARL HARBOR								
HALAWA	16.35	16.31	16.28	16.28	16.27	16.19	16.28	16.19
KALAUAO	17.05	16.85	16.99	16.79	16.93	16.76	16.94	16.73
PEARL CITY	14.77	14.54	14.71	14.44	14.69	14.42	14.69	14.40
WAIPAHU	18.31	17.99	18.20	17.93	18.24	17.85	18.24	17.86
KUNIA	18.61	18.34	18.57	18.28	18.55	18.13	18.55	18.19
EWA-WAIANAE								
MAKAHA	10.97	4.94	10.66	5.78	10.95	6.82	11.28	7.30
WINDWARD								
PUNALUU	15.76	15.72	15.67	15.93	15.60	15.90	15.63	15.78
KALUANUI	15.84	15.78	15.62	15.83	15.61	15.79	15.49	15.71
NORTH SHORE								
WAIALUA	11.13	11.25	11.08	11.26	11.06	11.24	11.10	11.23

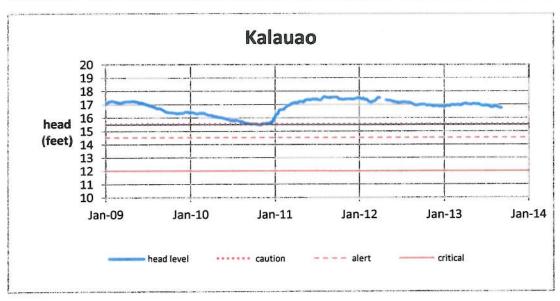


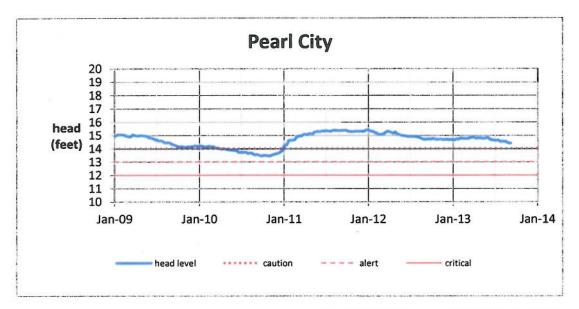


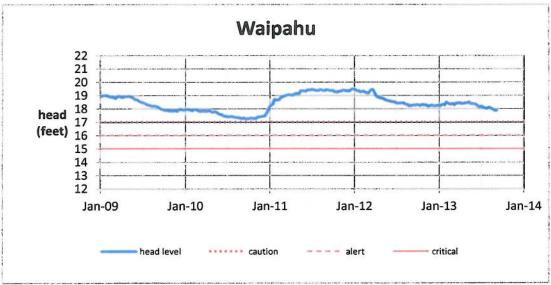


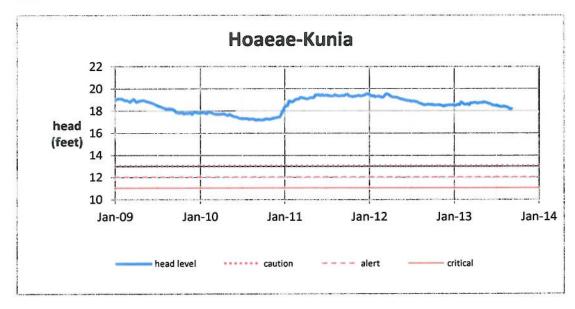


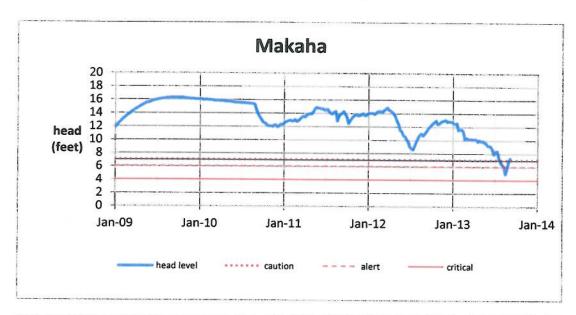


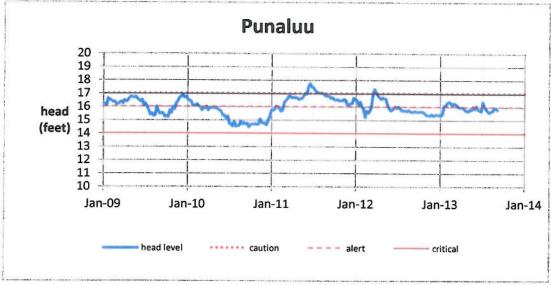


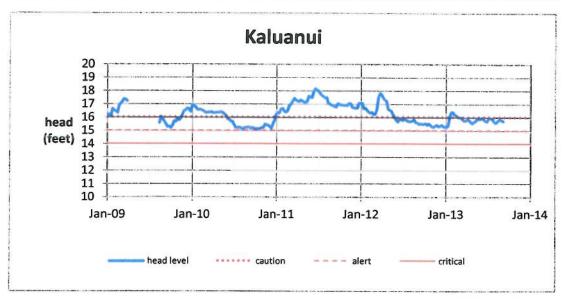


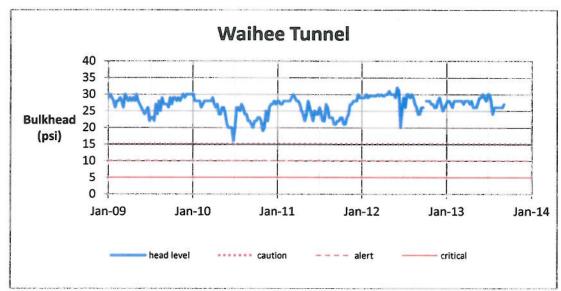


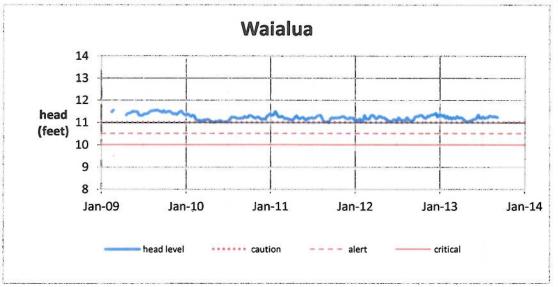


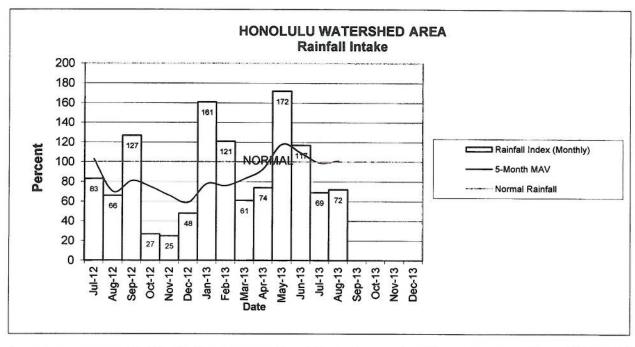


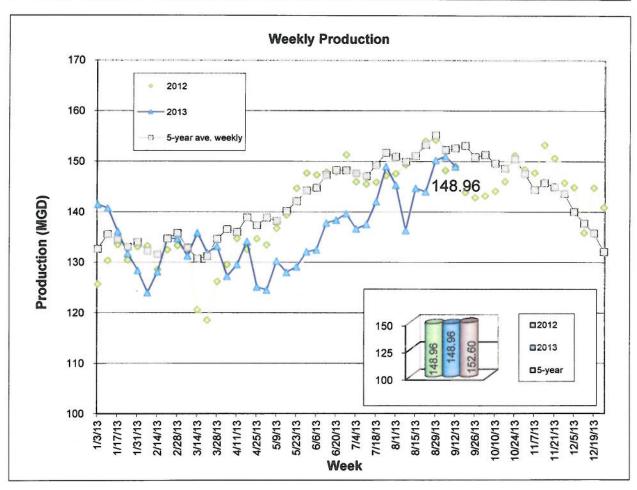












MOTION TO ADJOURN

There being no further business Chair Miyashiro at 3:19 PM called for a motion to adjourn the Open Session. Adam Wong so moved; seconded by Mahealani Cypher and unanimously carried.

THE MINUTES OF THE REG MEETING ON SEPTEMBER APPROVED AT THE OCTOR MEETING	23, 2013	WER	E
	AYE	NO	COMMENT
DUANE R. MIYASHIRO	Х		
MAHEALANI CYPHER	X		
THERESIA C. MCMURDO			ABSENT
ADAM C. WONG			ABSENT
DAVID C. HULIHEE	X		
ROSS S. SASAMURA	Х		
GLENN M. OKIMOTO	×		

Respectfully submitted,

LISA K. KIM

APPROVED:

DUANE R. MIYASHIRO Chairman of the Board

OCT 2 8 2013

Date