



RESIDENTIAL TOILET REBATE APPLICATION

See Section 2b. in Terms and Conditions for specific product eligibility and rebate amounts. Rebates may be subject to change and are available while funding lasts.

For residential Honolulu Board of Water Supply (BWS) customers receiving potable water services from BWS. This program does not apply to newly constructed homes.

INSTRUCTIONS: Fill out steps 1 through 5 **COMPLETELY** and **LEGIBLY**. Application must be received within six (6) months of purchase date. Please allow 6 to 8 weeks for processing. **Rebates for this program may be subject to change and are available while funding lasts.**

STEP 1. Applicant Account Information (All fields must be completed)

BWS Account #:	Account # is located on the left side of your water bill.	<input type="checkbox"/> Owner Occupant <input type="checkbox"/> Landlord <input type="checkbox"/> Tenant <input type="checkbox"/> Other: _____	
Account Holder's Name (as listed on water bill) or Property/Building Name (i.e. AOA/O, Condo, or Rental Unit):			
Applicant's Name (if not the same as the account holder):			
Address where the device is installed:			Apt / Unit #:
City:	State: HI	Zip:	
Daytime Phone:	Alternate Phone:		
Email Address:	<input type="checkbox"/> I would like to receive emails about rebate offerings from the Board of Water Supply.		

STEP 2. Rebate Payee Information (Check will be issued to the information below)

Rebate Check Payable to (Payee):	Payee Phone:		
Address (U.S. mailing address only):			Apt / Unit #:
City:	State:	Zip:	

STEP 3a. New Product Information (additional space on back of this form). Fields with an asterisk are required.

*Install Date: _____ Installation Contractor: _____ *Unit Cost: _____ *Brand: _____ *Model #: _____

*Quantity Purchased: _____ Store Name/Website: _____ Store Location: _____ *Purchase Date: _____

STEP 3b. Previous/Existing Product Information. Fill out with your best estimate.

Estimated Year of Install for Previous/Existing Toilet: Before 1980 1980 - 1994 1995 - 2005 After 2005

Estimated Gallons per Flush (GPF)* for Previous/Existing Toilet: 1.28 GPF or less 1.6 GPF 3.5 GPF 5 GPF or greater

*To locate the GPF, check for labels inside the toilet tank, behind the seat, or underside the toilet bowl.

STEP 4. Sign Agreement Clause (Make sure you have read the Terms and Conditions on the back of this form)

By signing below, I acknowledge that I have read, understood, and agreed to the Terms and Conditions of this Rebate Application.

Applicant Name: _____ Signature: _____ Date: _____

STEP 5. Tell us how you heard about us.

<input type="checkbox"/> Bill Insert	<input type="checkbox"/> Radio
<input type="checkbox"/> Contractor	<input type="checkbox"/> Referral
<input type="checkbox"/> Email	<input type="checkbox"/> Retailer
<input type="checkbox"/> Mail	<input type="checkbox"/> Social Media
<input type="checkbox"/> Online	<input type="checkbox"/> TV
<input type="checkbox"/> Print	<input type="checkbox"/> Other _____

STEP 6. Mail or email completed and signed application with copy of receipt.

Receipt must show the make, model, cost, and purchase date.
 Mail or email **completed** and **signed** application with copy of receipt to:
Water Sensible Program | P.O. Box 1440 | Honolulu, HI | 96806
E-Mail: watersensible@boardofwatersupply.com
Phone: (808) 237-6877 | boardofwatersupply.com/watersensible



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Board of Water Supply Terms and Conditions

- 1) **Rebates:** Subject to these Terms and Conditions, Board of Water Supply, City and County of Honolulu (“Program”) will pay rebates for the purchase and installation of qualifying devices.
- 2) **Eligibility:**
 - a) An “Applicant” is a residential Board of Water Supply, City and County of Honolulu account holder receiving potable water services from the Board of Water Supply. Rebates are awarded only to an eligible Account Holder. The Account Holder can reassign the rebate payment to another Payee in Step 2. Applicants are ultimately responsible for compliance with these Terms and Conditions.
 - b) “Qualifying Devices” are those water-saving items that are identified in the program materials. The brand and model must be LISTED on the EPA.gov/watersense website. All equipment must be new, meet Program specification requirements, and be fully operable prior to rebate payment:
 - i) **Toilet – must be EPA WaterSense® labeled**
 - (1) Rebate amount for purchases made prior to January 1, 2026: Up to \$100.00 USD, or pre-tax cost of product. Limit four (4) per Applicant
 - (2) Rebate amount for purchases made on or after January 1, 2026: Up to \$200.00 USD, or pre-tax cost of product. Limit four (4) per Applicant.
 - (3) Eligible toilets must replace existing toilets using 1.6 gallons per flush or more. Toilet tank and bowl must be purchased together and labeled EPA WaterSense®.
 - c) Incomplete applications or applications with missing supporting documents will be returned unprocessed. Copy of receipt must show make, model, cost, and purchase date. Applicant is responsible for making photocopies of all documents for their own records.
 - d) Rebate application must be received within six (6) months of purchase date. Device must be installed to receive rebate.
 - e) Applications for newly constructed homes do not qualify.
 - f) Rebate limit is per Applicant. Applicants previously rebated through the Program are not eligible to receive another rebate for the same type of device.
- 3) **Installation Verification and Data Collection:**
 - a) The Program may conduct an inspection to verify pre-installation conditions or confirm installation prior to rebate payment, at any time after receipt of applications and up to five (5) years after payment of rebates.
 - b) The Applicant must provide reasonable access to the facility, the equipment and related documentation and data.
 - c) The Program may install metering devices on equipment for Program data collection, measurement, and verification purposes, with owner’s approval.
- 4) **Compliance:** The Applicant is responsible for abiding with all applicable laws, rules, and regulations and for complying with all federal, state, and local codes. Rebate Program participants receiving \$600 or more in combined rebates will be issued an IRS Form 1099 unless exemptions apply. Social Security numbers may be requested at a later date and are held in confidence under terms of the Privacy Act.
- 5) **Program Availability:** Payment of rebates is not guaranteed and is subject to the availability of funds.
- 6) **Publicity:** Applicant gives Board of Water Supply and its administrator Honeywell Smart Energy permission to use Applicant’s name, likeness, image, voice, and/or appearance, as such may be embodied in any pictures, photos, video recordings, audiotapes, digital images, and the like, taken or made on behalf of Board of Water Supply activities. I agree that the Board of Water Supply program and Honeywell Smart Energy have complete ownership of such pictures, etc., including the entire copyright, and may use them for any purpose consistent with the Board of Water Supply program’s mission. These uses include, but are not limited to illustrations, bulletins, exhibitions, videotapes, reprints, reproductions, publications, advertisements, and any promotional or educational materials in any medium now known or later developed, including the Internet. Applicant acknowledges that they will not receive any compensation, etc. for the use of such pictures, etc., and hereby release the Board of Water Supply program and Honeywell Smart Energy and its agents and assigns from any and all claims which arise out of or are in any way connected with such use.
- 7) **Disclaimers:**
 - a) The Program is not responsible for any tax liability imposed on the Applicant as a result of the payment of rebates.
 - b) The Program does not expressly or implicitly warrant the performance of installed equipment, the quality of any contractor’s work, or that the equipment will result in any water or cost savings. Any questions and/or issues regarding the system and any warranty should be addressed with the manufacturer.
 - c) The Program is not responsible for the proper disposal or recycling of any waste generated as a result of this project.
 - d) The Program does not endorse any particular market provider, manufacturer, product, labor, or system design by offering these rebates.
 - e) The Program does not guarantee that funding will be available for payment of rebates until this application is approved. Submission of the application does not warrant payment under any circumstances should the application not be approved or funding is unavailable.
- 8) **Indemnification and Limits of Liability:**
 - a) Applicant agrees to indemnify, hold harmless and defend the Program and the Program’s administrators, overseeing entities, successors, licensees, assigns, agents, contractors, employees, officers and directors (collectively, “Indemnified Parties”) from any and all liability, claims, losses, damages, deaths or injuries including reasonable attorneys’ fees and costs, whether in law or equity, now known or unknown, from now until the end of time, which the Applicant, his/her heirs, representatives, executors, administrators or any other persons acting on the Applicant’s behalf or behalf of the Applicant’s estate have or may have be reason of, arising out of or relating to the installation, use and maintenance of the equipment, designs, practices or methods involved in this Applicant’s project.
 - b) In no event shall either the Program or any other indemnified party be liable for any punitive, exemplary, special, indirect, incidental or consequential damages (including, but not limited to, lost profits, lost business opportunities, loss of use or equipment down time, and loss of or corruption to data) arising out of or relating to this Agreement, regardless of the legal theory under which such damages are sought.
- 9) **Entire Agreement:** The entire agreement between the Applicant and the Program is composed of an approved, fully executed application, these Terms and Conditions and, as applicable, pre-installation approval letters, invoices, receipts and any and all such other documentation as required.

This space is optional for new product information that does not fit on page one of the application.

Install Date	Brand	Model #	Purchase Date	Quantity	Unit Cost

The Board of Water Supply’s conservation program empowers families, businesses, and communities to conserve and preserve Oahu’s fresh water.